



OUR STORY

Helping students build a meaningful life and career

Western Student Experience

OUR HISTORY



Student Success Centre

$2009 \rightarrow 2018$

- Brought together Career
 Centre & Centre for New
 Students
- UCC & WSSB

Careers & Experience

2018 - 2019

- Align 3 key units:
 Career Education,
 Employer Relations,
 Experiential Learning
- All staff in UCC 210

2019 - 2020

- EL engagement
- ORBIS upgrade
- Shift to virtual programming



OUR PURPOSE & VISION



 The Careers & Experience vision is for all students to have the skills and confidence to successfully navigate their career paths, thoughtfully engage in communities, and build a meaningful life.

WHY DO STUDENTS COME TO UNIVERSITY?



- Prepare for a specific job/career
- Get a more fulfilling job
- Belief that a degree improves likelihood of getting a job
- To apply what they learn to make a positive difference in society

(2018 First-year Student Survey)



WHAT DO EMPLOYERS WANT?

- Analytical thinking and innovation
- Active learning and learning strategies
- Creativity, originality, and initiative
- Critical thinking and analysis
- Complex problem-solving
- Leadership and social influence

(Future of Jobs Report 2018, World Economic Forum)

GOALS (2020 – 2025)



- Align experiential learning program processes across campus to improve access for all students
- Expand use of Western Connect across campus for relationship management, program delivery, and tracking
- Apply the Design Your Life framework to departmental programs and services, and integrate key concepts into academic curriculum
- Imbed EDI principles and practices across three units to understand needs, gather data, and improve access for equityseeking students



TOP KEY PERFORMANCE INDICATORS

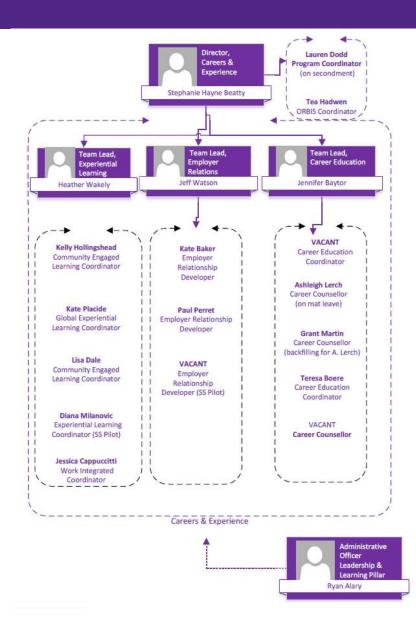


	KPIs	2018 - 2019	2019 - 2020
E	Number of courses with an EL component (according to Ministry ypology)	306	371
gr e>	Percentage of students who graduate with one or more EL experience (according to Ministry ypology)	64.3%	69.6%
	Number of Employers who recruit hrough Western Connect	Contacts: 11,343 Organizations: 8,361	Contacts: 13,183 Organizations: 9,065
	Number of Employers who engage hrough 2 or more pathways	362	293



DEPARTMENT ORGANIZATION







THE JOURNEY

How do students use our programs & services?

Western Student Experience

THE ROADMAP



Career Education	Employer Relations	Experiential Learning
Curated Digital Resources	Career FairGraduate & Professional School Fair	Co-Curricular EL (e.g., Impact Experience)
Group Programming	Job Postings and Interviews	Course-based EL (e.g., Community Engaged Learning)
Drop-in Support (Western's Employment Resource Centre)	Employer Networking (e.g., Tech Talent, CRA Career Day)	Work Integrated Learning (e.g., internship, co-op, practicum)
1-1 Appointments	hirewesternu Campaign	Skills Articulation (e.g., WCCR)

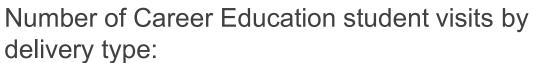
Western Connect





CAREER EDUCATION

Prepare for work in a changing world



	2018 — 19 *18% overlap in usage	2019 - 20
1-1 Appointments	2,125	2,034
Drop-ins	1,490	1,545
Group Programs	1,398	2,696

Goal: to embed career conversations in Western's campus culture.

career.uwo.ca



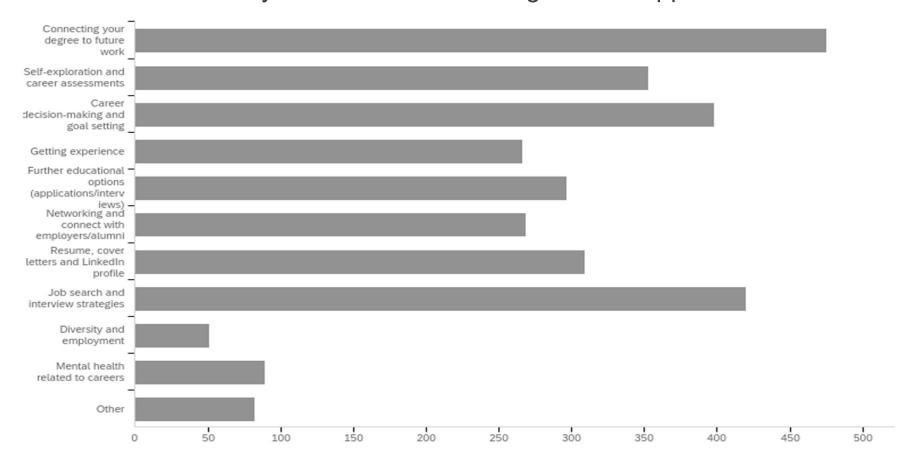


CAREER EDUCATION

Prepare for work in a changing world



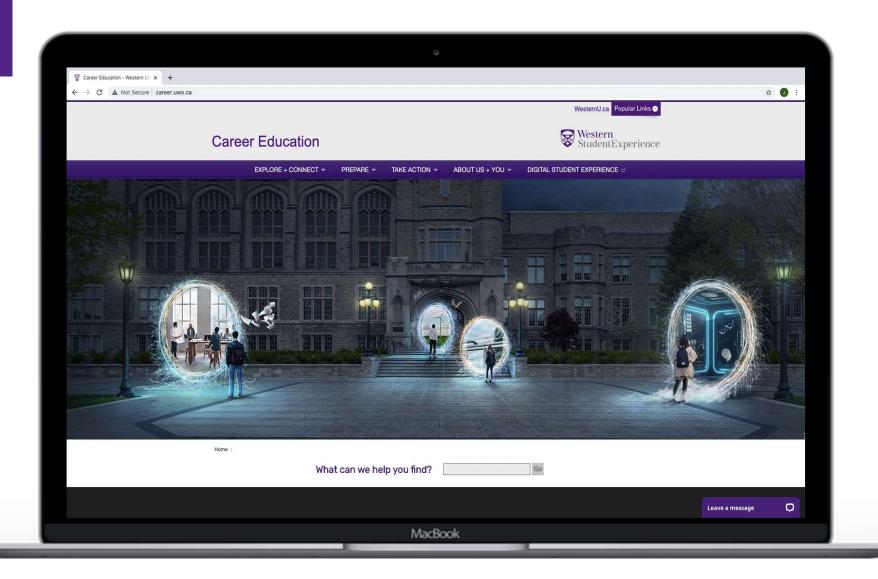
Reason's identified by students for accessing career support:

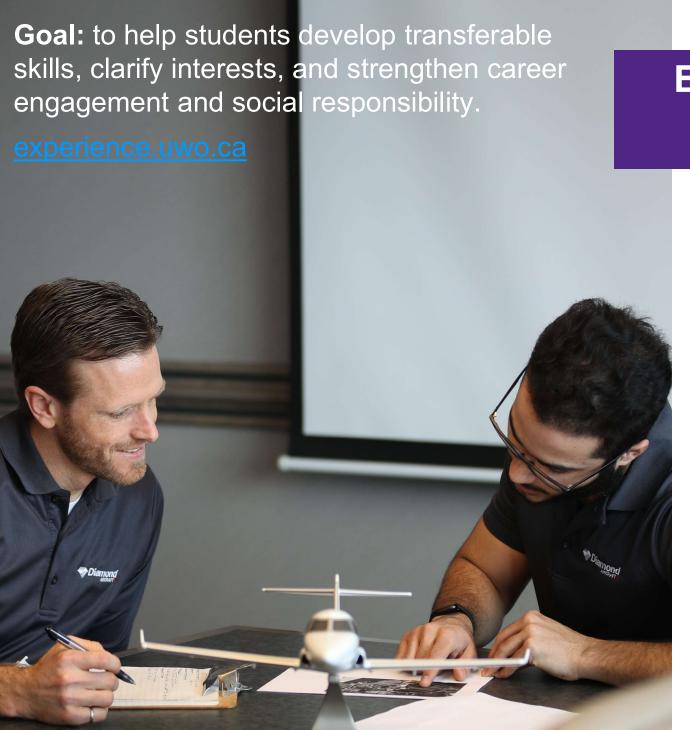


Goal: to embed career conversations in Western's campus culture.

career.uwo.ca

Curated digital resources on career.uwo.ca





EXPERIENTIAL LEARNING

Enhance your degree with practical experience



Participation in Experiential Learning

	2018 - 2019	2019 - 2020
Community engaged	2,458	2,765
learning courses		
Work integrated learning	4,157	3,827
(e.g., internship)		
Co-curricular EL – Impact	132	97
Experience		
Co-curricular EL –	1,650	1,620
Orientation Serves		
Co-Curricular Record	23,895	19,883
experiences validated		





EMPLOYER RELATIONS

Make connections and grow your professional network



		2018-19	2019-20
Employer Relations	Career Fairs	4,200	3,172
Events Attendance	Info Sessions	3,446	2,675
Recruiting Services by	Jobs (on & off-campus)	5,726	4,562
Posting Types	Work Integrated Learning	2,136	2,346

Goal: to develop industry partnerships that result in meaningful WIL and new graduate opportunities for students.

hirewesternu.ca



EMPLOYER RELATIONS

INNOVATION 2019-2020



CRA Career Day

A collaborative event with the Canada Revenue Agency to hire Western students as employees & interns.

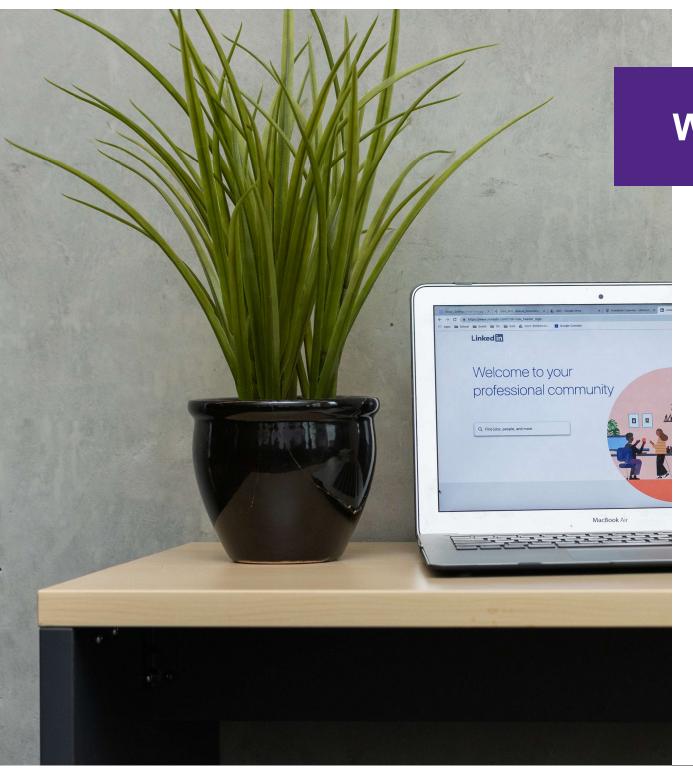
Key Elements	Outcomes:
Recruitment Hub Workshops and interviews Sessions targeting students with disabilities, Indigenous students, and women. In-Class Presentations LinkedIn Photo Booth	600+ attendees 24 hires (interns and new graduates)



"Western exceeded our expectations in all aspects, from providing us with the best possible venue on campus, promoting the various events on a variety of platforms, labeling the interview rooms, providing laptops, having staff in the Student Experience Centre stay late to accommodate interviews and so much more!"

Veronica Grunwald

Regional Chair, Ontario Region Young Professionals Network, GST Auditor, Canada Revenue Agency



WESTERN CONNECT



ORBIS Management System for job postings, experiential learning, appointment, and event management.

New campus partnerships in 2019-20:

- Centre for Research & Education on Violence Against
 Women & Children (Faculty of Education)
- Faculty of Health Sciences
- Faculty of Law
- Ivey Business School
- RBC Design Thinking Program (Western Entrepreneurship & Faculty of Engineering)
- School of Graduate & Postdoctoral Studies
- Western Entrepreneurship

SHIFT TO VIRTUAL PROGRAMS & SUPPORT



March 2020

- Full team working remotely
- Enhanced digital resources career.uwo.ca & Digital Student Experience
- Career appointments via phone and Zoom
- Cancelled May Impact Experience programs
- Supported WIL students and employers with transition to students working from home



THE BUDGET

Building capacity to enact the vision

Western Student Experience

PROGRAMS WITH SUPPLEMENTARY FEES

- Impact Experience
- Multiple Mini Interview (MMI) Prep



THE IMPACT

How are students transformed by our work?

Western Student Experience



It was very clear how much my internship made me stand out from other applicants when I started to apply for full time jobs.

Brian Leung,
 MOS graduate

My co-op helped me network within my field. It helped with breaking down barriers to message professionals on LinkedIn and boosting my confidence overall.

- Samantha Torrens, MES graduate



HOW WE USE ASSESSMENT FOR IMPACT



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YEAR	ASSESSMENT	FINDINGS
2019-2020	Impact Experience Analysis and Recommendations Report	 The findings and recommendations from the Impact Experience report are being undertaken by the Experiential Learning unit for implementation in future program design. Students indicated an increase in their self-reported: knowledge; a heightened sense of awareness; and application of a value within one's life. Students indicated with high confidence: "I understand basic principles of local community development", "I am self-reflective", and "I am persistent in difficult situations") Themes emerged in student's reflective responses that aligned with the goals of community engaged learning.
2019-2020	hirewesternU.ca Analysis and Report	 The key findings and recommendations from the hirewesternu.ca report are currently being undertaken by the Employer Relations unit for implementation in 2020-21. Streamline information for ease and understanding of website Better translate the information that is in the WIL directory The need for management of the informal personal networks, and/or existing relationships with Western Employer Relations team

Student Experience Learning Goals



Adaptable Problem-solver

Students who are hopeful, selfconfident, resourceful, and creative.



Community Builder

Students who are authentic, empathetic collaborative & self-aware.



Global Learner

Students who are equitable, globally aware and socially responsible.

Student Experience Learning Goals



Future-focused Planner

Students who are goal-oriented, motivated, organized and self-directed.



Critical Thinker

Students who are curious, engaged, and reflexive.

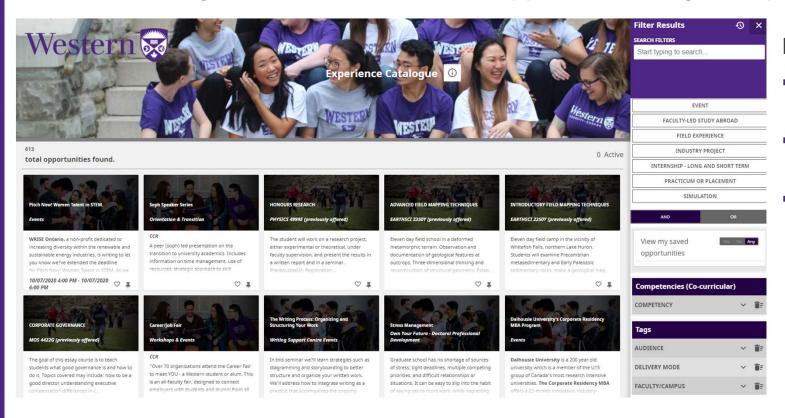


Innovative Leader

Students who exhibit integrity, judgement, and intercultural communication.

WESTERN CONNECT: EXPERIENCE CATALOGUE

- Launching Fall 2020 for undergraduate students and Winter 2021 for graduate students following extensive consultation with campus partners
- Public-facing searchable database of opportunities to gain experience at Western

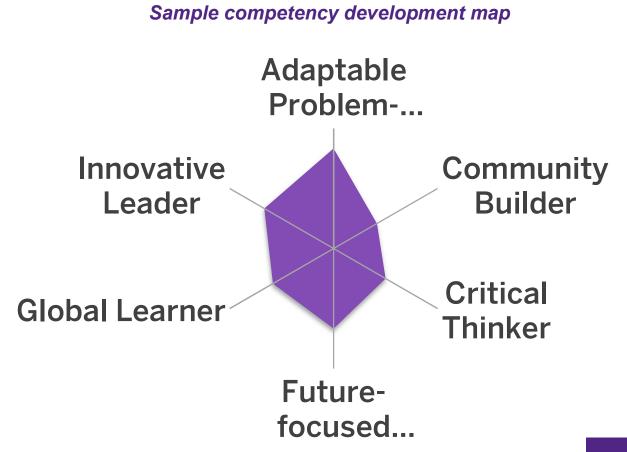


Including information from:

- Events hosted in Western Connect
- Western's Co-curricular Record (WCCR)
- Courses that have previously been offered with an experiential learning component (in partnership with the Office of the Registrar)

WESTERN CONNECT: EXPERIENCE PROFILE

- Planning is underway to launch in 2021 for all students
- Will allow students to track their development across a series of competencies that are embedded in various modules in Western Connect
- Students can also track the time they've spent in each activity, which will be aggregated into a total they can bring to employers (i.e. 1.4 years' experience)



FUTURE VISION



Plans (2020-2021) **Department Goals**

Align EL Program Processes WIL pilot in Social Science

Expand Western Connect Experience Catalogue

Design Your Life Framework Life Design Masterclass

EDI Principles and Practices Employers: Job Postings, e.g.





THANKS!

Any questions?

Contact:

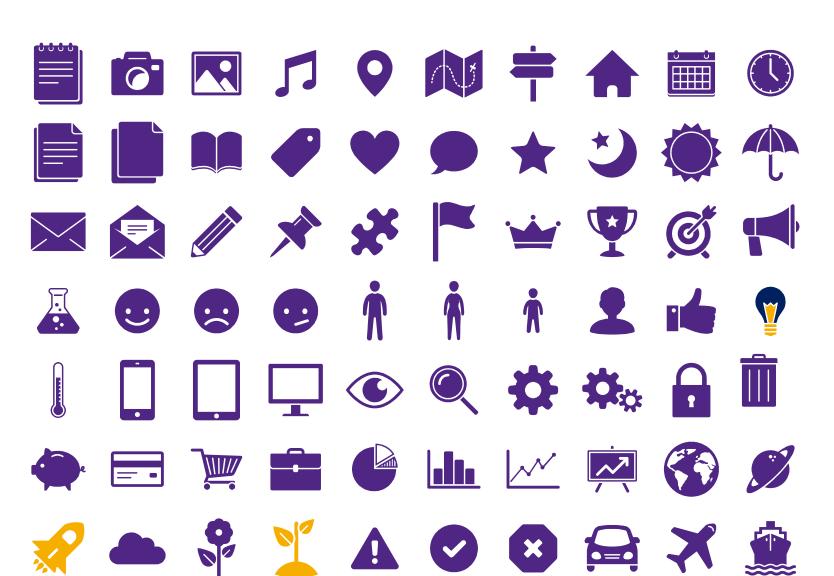
Stephanie Hayne Beatty

shayne@uwo.ca



APPENDICES

Western Student Experience



SlidesCarnival icons are editable shapes.

This means that you can:

- Resize them without losing quality.
- Change fill color and opacity.
- Change line color, width and style.

Isn't that nice?:)

Examples:





